

#### **Summer pool Hotel Nuevo Boston \*\*\*\***

# Open Saturdays, Sundays and holidays, during May 2021

## Opening hours from 11hrs to 19hrs

#### **Access and capacity rules:**

- Access for in-house customers.
- 1. To get access, you must collect a card at reception, prior to the deposit of € 10 per person for the use of towel, which will be refunded upon the card's return. (There is no charge for using the towel, it is a guarantee for the loan)
- 2. The card will be given to the lifeguard who will provide the towel. After departure, the towel will be returned to retrieve the card, in order to claim at front desk the deposit's refund.
- Access for Non in-house customers only with a minimum consumption of € 5 per person and day in our cafeteria. (Ticket will be requested and verified at the front desk).
- 1. To get access, you must collect a card at reception, prior to the deposit of € 10 per person for the use of towel, which will be refunded upon the card's return. (There is no charge for using the towel, it is a guarantee for the loan)
- 2. The card will be given to the lifeguard who will provide the towel. After departure, the towel will be returned to retrieve the card, in order to claim at front desk the deposit's refund.
- 3. Every customer who access the pool must know the rules and is bound by the capacity standards and COVID protocols set by the Community of Madrid and the hotel itself.
- a) The maximum capacity in the pool is 60 people (including the lifeguard)
- b) Once the capacity is completed, 1h will be counted in the enjoyment of those who are inside and at the end of this hour, the pool will be completely cleared to facilitate the use and enjoyment of the rest of the clients. (always having preference for hosted customers)
- c) The mask needs to be wear at all times, except when accessing the water.

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### Opening hours from 11hrs to 19hrs

#### Access rules:

- 1. Children under 12 years old are not allowed to enter if they are not accompanied by a responsible person over 18 years old. Children must be controlled at all times by an adult, when they are in the water or around the pool. Children who cannot swim should wear a device (vest, bubble, etc.), adapted to each age, that promotes floating and keeps their head above the water.
- The minimum equipment necessary will be: Swimsuit and rubber slippers, towels to
  use will be exclusively provided by the hotel, with a previous deposit of € 10 per
  person at front desk.
- 3. The use of inflatable mats, balls and such is not allowed.
- 4. It is mandatory to shower before entering the water.
- 5. The use of the pool will not be allowed to any user who has any type of open wound or skin condition.
- 6. For safety reasons, glass containers or sharp material is not allowed in the bathing area and / or changing rooms.
- 7. Customers will not be able to access with any type of drink or food of any kind, within the garden enclosure or the delimited area of the pool.
- 8. Customers will have to make use of the bins, and smoking is prohibited in the defined area of the pool.
- 9. The hotel is not responsible for valuables not deposited at the hotel's lock room.
- 10. It is not allowed to use the common areas of the hotel, in a bathing suit or bath towel. The use of a shirt and / or dress is essential.
- 11. In everything not related to these rules, the person in charge and the lifeguard will decide in each case.
- 12. Failure to comply with the rules may imply expulsion from the facility.
- 13. Access regulations can be found at the hotel's front desk and on the website.



We hope you enjoy your stay and our services and facilities.

For any suggestion, please, direct it to info@hotelnuevoboston.com and we will be happy to assist you.

Madrid April 29, 2021